How to Correct Invoice Validation 1 Error

A Non-PO Payment Requests will go into the Invoice Validation 1 Error workflow step if there is an issue with an incorrect segment of the account string, i.e. if the Preparer submits the Non-PO Payment Request with an incorrect account string it will be sent to Approval Level 1 in an Invoice Validation 1 Error workflow step.

See the screens shots below for how to correct the Invoice Validation 1 Error.

- Approval Level 1 will receive an email notification of the error.
- The Level 1 Approver will have to take the following steps to correct the account string:
  1. Click Assign in the Available Actions drop-down box

![Screen Shot]

2. Click on the History tab to see the reason the account string failed

![Screen Shot]

3. Go to the Buyer Invoice tab
4. Scroll down to the Codes section

5. Click [edit] on the line of the account string with the error
6. Make the necessary update to segment
7. Click [save]

Reasons for Validation 1 Error:
- ZZZZ cannot be used with this object code
- Frozen Fund
- BC 2 can only be used with this fund
- BC 4 can only be used with this fund
- Failed Rule 56 - this object code can only be used with grant funds
- 403 - if Non-PO payment request is submitted outside of the hours of Mon-Sat 8am to 8pm (In Available Actions - click “approve and complete” for this error)